



EveryDay Transaction Account Application

For any enquiries contact us on **13 15 63** Mon to Fri 8am-8pm or Sat 9am-5pm (Melbourne time)
Mail to Account Origination, ME Bank, Reply Paid 1345, Melbourne VIC 8060
Visit mebank.com.au

Before we can open an account, we are legally required to verify your identity if you are not an existing ME Bank customer. We may do this electronically using reliable and independent data sources. We will contact you to request identification documents if we cannot verify your identity electronically.

To apply you must be:

at least 16 years of age yes

applying in personal name(s)* (not as a company) yes
*you cannot open or use an account for business or trustee purposes

an Australian citizen, an Australian permanent resident or an Australian yes
resident for taxation purposes with an Australian residential address

Section 1 - Personal details

Applicant 1

Are you an existing ME Bank customer?

No Yes ▶ Account number

Title (Mr/Mrs/Miss/Ms/other - please specify)

Surname

Given name(s)

Date of birth

Gender (M or F)

Residential address

State Postcode

Postal address (write AS ABOVE if same as residential address)

State Postcode

Home phone

()

Work phone

()

Mobile phone

Driver licence number (new ME Bank customers only)

Email address

Occupation

Password# (5 - 9 characters)

Mother's maiden name

#New ME Bank customers - please nominate a password which we will request for identification purposes when you contact us.

Please complete this section if you are not an Australian citizen or Australian permanent resident.

Current passport number

Country of issue

Visa subclass details

Applicant 2

Are you an existing ME Bank customer?

No Yes ▶ Account number

Title (Mr/Mrs/Miss/Ms/other - please specify)

Surname

Given name(s)

Date of birth

Gender (M or F)

Residential address

State Postcode

Postal address (write AS ABOVE if same as residential address)

State Postcode

Home phone

()

Work phone

()

Mobile phone

Driver licence number (new ME Bank customers only)

Email address

Occupation

Password# (5 - 9 characters)

Mother's maiden name

#New ME Bank customers - please nominate a password which we will request for identification purposes when you contact us.

Please complete this section if you are not an Australian citizen or Australian permanent resident.

Current passport number

Country of issue

Visa subclass details

How did you hear about ME Bank? Super fund Union Family/Friend Internet Outdoor ads TV Newspaper/Magazine Mail

Customer relations

At ME Bank, we are committed to building a reputation for excellence in customer service that includes delivering on our promises. If for some reason our service does not meet your expectations, please contact us to find out about our dispute resolution procedures. ME Bank is a member of the Financial Ombudsman Service.

Section 2 - Your Account

2.1 Fee waiver

If you are a member of an eligible super fund or union and deposit a minimum of \$500 into your account during the month, you are entitled to have the monthly account keeping fee waived. Please call us or visit our website if you wish to confirm if you are a member of an eligible super fund or union.

Applicant 1

Super fund name

Super fund membership number

Union name

Union membership number

Applicant 2

Super fund name

Super fund membership number

Union name

Union membership number

2.2 Debit MasterCard (If you do not specify a colour, you will be given a lime green card by default)

Applicant 1 - Please choose the colour of your new card

Lime Green Metallic Silver Pink*

*The Pink card is in support of the National Breast Cancer Foundation. A \$10 fee applies.

Name as you would like it to appear on the card (maximum 18 characters) e.g. JOHN SMITH

Applicant 2 - Please choose the colour of your new card

Lime Green Metallic Silver Pink*

*The Pink card is in support of the National Breast Cancer Foundation. A \$10 fee applies.

Name as you would like it to appear on the card (maximum 18 characters) e.g. JOHN SMITH

Section 3 - Online Savings Account (optional)

- To open an Online Savings Account as well, using the details on this form, please tick this box: (your nominated account will automatically be your Everyday Transaction Account.) or;
- If you have an existing Online Savings Account and would like to change your nominated account to be your new Everyday Transaction Account please call us on 1300 654 998 or visit mebank.com.au to download a new Direct Debit Request form.

Financial Claims Scheme

Your account is covered by the Financial Claims Scheme (Scheme). You may be entitled to payment under the Scheme. Payments made under the Scheme are subject to a limit for each depositor. Information about the Scheme can be obtained from the APRA website at www.apra.gov.au and the APRA hotline on 1300 55 88 49.

Privacy Notice

By completing this application form, you are providing personal information to ME Bank for the primary purpose of ME Bank assessing your application, verifying your identity and then establishing and administering your account. Your personal information may be used and disclosed to third party service providers for these purposes and without this information, ME Bank may not be able to consider or approve your application. We also collect your personal information for the purposes of the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth), and use information about your super fund/union membership for the purpose of assisting us to provide benefits for members of participating super funds and unions, and market or customer satisfaction research and product development. Once your account has been opened, the Privacy Statement in Part C of the ME Bank Everyday Transaction Account Terms and Conditions will also apply. Copies of these Terms and Conditions are available as set out below.

You may request access to your personal information held by ME Bank and ask for it to be corrected if it is inaccurate. To do this you should phone 1300 654 998 during normal business hours or write to the Privacy Officer, ME Bank, GPO Box 1345, Melbourne VIC 3001.

Section 4 - Declaration and Direct Debit Request Authority

- I/We declare that the information contained in this application is true and correct.
- I/We acknowledge and agree that I/we have obtained and read the Everyday Transaction Account Fees and Charges Guide and that I/we have received any further fees and charges information requested from ME Bank.
- I/We agree to comply with the ME Bank Everyday Transaction Account Terms and Conditions (including the Privacy Statement in Part C) and the Electronic Access Terms and Conditions. If I/we have selected to open an Online Savings Account, then I/we also agree to comply with the ME Bank Online Savings Account Terms and Conditions (including the Privacy Statement in Part C).

Copies of these Terms and Conditions, and the Everyday Transaction Account Fees and Charges Guide are available from mebank.com.au or by calling us on 13 15 63. ME Bank will also provide you with copies of the Terms and Conditions before you start using your account(s).

- I/We request ME Bank send me/us a Debit MasterCard as specified in Section 2.
- I/We agree and consent to my/our personal information being collected, used and disclosed in the manner and for the purposes set out in the Privacy Notice above.
- I/We also understand that for joint applicants the signing authority for the account(s) is 'any to sign'.
- I/We authorise ME Bank to use and disclose my/our personal information to any subsidiary or associated company of ME Bank so that they may provide or tell me about other products and services which may be of interest to me.

If you do not want ME Bank or its subsidiaries or associated companies to use the personal information contained in your application form to provide such information to you, simply contact ME Bank during normal business hours on 13 15 63 or insert a cross in the relevant box Applicant 1 Applicant 2

- If I/we have elected to open an Online Savings Account then I/we request Members Equity Bank (User I.D. 185871), through the Bulk Electronic Clearing System, to arrange for funds to be debited from my/our nominated account being the Everyday Transaction Account held in my/our name with Members Equity Bank (BSB Number 944 300) and credited to my/our Online Savings Account in accordance with my/our future instructions.

I/We acknowledge that the above direct debit arrangement is governed by the terms of the Direct Debit Request Service Agreement contained in the Terms and Conditions for my/our Online Savings Account.

Applicant 1 Print name

Signature

Date

Applicant 2 Print name

Signature

Date

Tax File Number (TFN) or exemption

- Everyday Transaction Account** - ME Bank does not require your Tax File Number in order to open an Everyday Transaction Account for you.
- Online Savings Account** - If you have selected to open an Online Savings Account in Section 3, providing your Tax File Number is not compulsory, but if you don't provide it (or a relevant exemption) we are required by law to deduct tax from any interest you earn.

Applicant 1 TFN or reason for exemption

Applicant 2 TFN or reason for exemption