



Before we can open an account, we are legally required to verify your identity if you are not an existing Members Equity Bank customer. We may do this electronically using reliable and independent data sources. We will contact you to request identification documents if we cannot verify your identity electronically.

**For more information about the eligibility conditions for First Home Saver Accounts (FHSA) visit [www.membersequity.com.au](http://www.membersequity.com.au)**

**To apply for a Members Equity Bank First Home Saver Account:**

- please complete sections 1, 2, 3 and 4
- if you wish to transfer your existing First Home Saver Account from your current provider to Members Equity Bank, please also complete sections 5 and 6 (we will be unable to transfer your account without this information).

## Section 1 - Personal details

Are you an existing Members Equity Bank customer?

No  Yes ▶ Account number

Title (*Mr/Mrs/Miss/Ms/other*) Surname (*You must provide your full name*)

Given name(s) (*You must provide your full name*)

Residential address

State

Postcode

Postal address (write AS ABOVE if same as residential address)

State

Postcode

Home phone

()

Work phone

()

Mobile

Password (*5 - 9 characters\**)

Date of birth

Gender (M or F)

Mother's maiden name

*\*New Members Equity Bank customers - please nominate a password which we will request for identification purposes when you contact us*

Are you a member of a super fund/union  Yes  No

If yes, name of super fund/union

## Section 2 - Tax file number (TFN)

TFN

**Tax file number note:**

Under the First Home Saver Accounts Act 2008, we are authorised to collect your tax file number and other information about your FHSA. Although you are not obliged to provide your tax file number, we can not open an FHSA for you without it. We can only use your tax file number for lawful purposes. We are authorised to, and will, disclose your tax file number and other information to the Commissioner of Taxation. If you later transfer the balance of your account to a superannuation fund or to another provider, your tax file number must also be disclosed to that fund or provider.

**WARNING: You won't be able to open an account if you don't provide your tax file number**

## Section 3 - Declaration

**Make sure you satisfy all the criteria and then sign the declaration**

I declare that:

- I have read and understand the eligibility conditions for FHSA and that I am eligible to open an FHSA.
- I have never owned or jointly owned a dwelling that has been my main residence in Australia and Norfolk Island, and one of the following applies:
  - I have never held another FHSA or
  - I currently have an FHSA but I want the balance of my existing FHSA transferred to the new FHSA I am now opening. (If so, complete the transfer authority.)
  - I have held an FHSA which was closed for one of the following reasons:
    - The purchase of the dwelling that was to become my main residence did not eventuate and I am opening this new FHSA within six months of closing the previous FHSA.
    - I closed the FHSA within the cooling-off period and I am now opening this new FHSA.
    - The previous FHSA was closed after:
      - I exercised the right to return the FHSA due to an unsolicited offer or defective product disclosure statement.
      - The balance of the FHSA was paid out to the Australian Securities and Investment Commission as unclaimed money.

**WARNING: If you make a false or misleading statement, there are significant penalties, and you may be prosecuted**

Full name

Signature

Date





## Product Disclosure Statement

### Welcome

This product disclosure statement (PDS) is an important document for you to read before opening your First Home Saver Account with Members Equity Bank.

It will help you decide if the account will meet your needs.

This PDS contains information about the following:

1. Who can have a First Home Saver Account?
2. How the First Home Saver Account works
3. How the Government helps you save
4. How Members Equity Bank helps you save
5. What happens if your situation changes?
6. Using your savings for your first home
7. The fees
8. How to open an account
9. Questions and further information

You should consider all of this information before making any decision about whether to open an account. The information in this PDS is of a general nature only and does not take into account your personal needs and objectives.

If you have any questions or would like further information, you can:

- visit our website [www.membersequitybank.com.au/fhsa](http://www.membersequitybank.com.au/fhsa), or
- call us on 13 15 63 from Monday to Friday 8am to 8pm and Saturday 9am to 5pm (Melbourne time).

This Product Disclosure Statement is issued by:

Members Equity Bank Pty Limited  
Level 16, 360 Collins Street  
Melbourne VIC 3000

Australian Business Number 56 070 887 679  
Australian Financial Services Licence Number 229500

### 1. Who can have a First Home Saver Account?

You should consider opening a First Home Saver Account if you:

- only want to use your savings to buy or build your first home in Australia to live in, and
- are able to save at least \$1000 a year (\$20 per week) in 4 separate financial years - they do not need to be in a row.

*A financial year is from July 1 to June 30.*

To open an account, you must:

- be aged 18 or over and under 65
- have a tax file number
- have never owned a home in Australia that you have lived in; and
- have never opened a First Home Saver Account before.

*You can open another First Home Saver Account if you are transferring your savings from one First Home Saver Account to another - see section 8.*

**If you are saving with others:**

each person must open their own individual First Home Saver Account. Each of you can then receive the benefits of having a First Home Saver Account.

*You cannot open a joint account with someone else.*

If you are unsure about your eligibility go to [www.membersequity.com.au](http://www.membersequity.com.au)

### 2. How the First Home Saver Account works

How you can use the savings in a First Home Saver Account:

You can *only* withdraw your savings for three purposes:

1. To buy your first home
2. As money you can add into your super
3. As money you can withdraw as a lump sum if you are aged 60 or over.

How to save with a First Home Saver Account:

- you put money into your account the same way as you would make deposits into a normal savings account. You can do this at any time, and for as long as you need to save.
- you cannot salary sacrifice into your account
- you do not need to put money in every year - but your account will only get Government contributions when you do.
- once the total amount in your account reaches \$75,000 - including Government contributions and income from interest earnings - you cannot put any more money into your account.
- you can keep your account open until you buy or build your first home, or turn 65.

*When you turn 65 you must close your account and withdraw all of your savings, or move it into super.*

### 3. How the Government helps you save

The Government boosts your savings with contributions and a low rate of tax on the income your investment earns.

When you put money into your account, the Government puts money in too.

- when you put a dollar into your account, the Government will contribute 17 cents
- any money you put in up to a total of \$5,000 in a financial year will get this Government contribution - anything over this amount will not.

*For example, if you put \$5,000 into your account in one financial year, the Government will contribute \$850 to your savings.*

*If you are saving with other people that have their own First Home Saver Accounts, each person will receive Government contributions on the money they put into their account.*

- Government contributions are paid directly into your First Home Saver Account after you have lodged your tax return and Members Equity Bank has told the Tax Office how much you have put in.

You are not taxed:

- on the money you put into the account; or
- on the Government contributions; or
- when you withdraw your savings for your first home.

There is a low rate of tax on the interest your savings earns.

- earnings on First Home Saver Accounts are taxed at 15% but this is paid to the Tax Office by the account provider.

### 4. How Members Equity Bank helps you save

Your savings will earn you a high rate of interest.

- every dollar that you have in your Members Equity Bank First Home Saver Account will earn you a high rate of interest everyday
- the interest rate is variable, and may change from time to time.

For our current interest rates, please go to [www.membersequitybank.com.au/rates\\_and\\_fees/](http://www.membersequitybank.com.au/rates_and_fees/)

Your account is bank fee free and your savings will not go down.

- the Members Equity Bank First Home Saver Account is a bank account. This means that what you put in, stays in
- the Members Equity Bank First Home Saver account does not charge any day to day fees, monthly fees, or transaction fees.

### How quickly can your savings grow?

If you save \$100 per week for the 4 year minimum period, your savings could grow to around \$27,000 after we have added Government contributions and interest income.\*

\*This is a general example based on an interest rate of 5% (after tax and any fees). This rate may be different from the actual interest rate paid by Members Equity Bank.

To find out how much you need to save use the calculator at [www.fido.gov.au/firsthomesaver](http://www.fido.gov.au/firsthomesaver)

### 5. What happens if your situation changes?

It is very **important** to consider the following situations before opening a First Home Saver Account.

You decide not to buy or build a first home.

If this happens you can choose to:

- move your savings into super, or
- withdraw your savings as a lump sum if you are aged 60 or over

You want to buy or build your first home before you have put \$1,000 into your account in 4 separate financial years (they do not need to be in a row).

- you *cannot* use the funds in your First Home Saver Account if you are buying or building your first home on your own
- you *can* use the savings in your First Home Saver Account if you are buying or building your home with someone else who has qualified to withdraw their funds. (see section 6)

You don't have any money to put into the account.

You do not need to put money into your account every year. You can choose to:

- start saving again when you can
- move your savings into super, or
- withdraw your savings as a lump sum if you are aged 60 or over.

You haven't put \$1,000 a year into your First Home Saver Account in 4 separate financial years (they do not need to be in a row) and you want to close your account

You can choose to:

- move your savings into super, or
- withdraw your savings if you are 60 or over.

You move overseas

You can keep your account open, and continue to put money into your First Home Saver Account. However, you will not receive any Government contributions for a financial year if you are overseas for the entire financial year.

## You start living in a home you own

If you start living in a home that you own, then you are no longer eligible to have a First Home Saver Account. You must tell Members Equity Bank and close your account within 30 days or penalties will apply.

When you close your account you can either:

- move your savings into super, or
- withdraw your savings as a lump sum if you are aged 60 or over.

## You do not use funds you withdraw from your First Home Saver Account to buy or build your first home

Penalties apply to individuals if they fail to use funds withdrawn from their First Home Saver Account to buy or build their first home.

## You experience hardship

After moving your savings into super, that money can only be paid to you if permitted by superannuation law. In certain circumstances, you may apply to access funds under superannuation early release provisions. These include severe financial hardship, permanent disability, or on specified compassionate grounds.

## Transfers to super

Members Equity Bank may be required to transfer your savings into super if you cease to be eligible to hold a First Home Saver Account. You can nominate a complying superannuation fund for this purpose when completing the application form. If you do not nominate a superannuation fund, we will transfer your savings to our default fund, AUSfund. We will let you know in writing if the default superannuation fund changes.

You can contact AUSfund at:

PO Box 2468  
Kent Town SA 5071  
Telephone: 1300 361 798  
admin@ausfund.net.au  
www.unclaimedsuper.com.au

## 6. Using your savings for your first home

### Withdrawing your savings

- you can only withdraw your savings to buy or build your first home after you have put at least \$1,000 a year into your account in 4 separate financial years (they do not need to be in a row)
- if you are buying or building your first home with other people that have First Home Saver Accounts, you can withdraw the savings from each account if just one of the account holders has put \$1,000 into their account in 4 separate financial years.

### When you are ready to use your savings for your first home

- contact Members Equity Bank to withdraw all of the money from your First Home Saver Account. To check that you meet the withdrawal rules go to [www.ato.gov.au](http://www.ato.gov.au)

- your First Home Saver account needs to be closed and you should ensure that any regular payments into your account are stopped. Generally, you will not be able to open another First Home Saver Account.

### You must live in your first home for at least 6 months

- within 12 months of settlement, or
- within 12 months of completion of building construction.

## Getting a Home Loan with Members Equity Bank

Members Equity Bank would be happy to sit down and work out the best home loan solution for you from our range of value for money home loans.

You can arrange a meeting with one of our home loan experts by calling us on 13 15 63.

*Additional taxes may apply if you do not meet the eligibility requirements or payment conditions for a First Home Saver Account.*

## 7. The fees

At Members Equity Bank we do not charge any bank fees on your First Home Saver Account.

This means:

- no transaction fees for your regular or one off deposits
- no account keeping or monthly fees
- no internet or phone banking fees
- no application or account closure fees.

## 8. How to open an account?

It is very simple.

Fill out the application form.

- the application form is enclosed with this PDS
- you can also transfer your savings from another First Home Saver Account to Members Equity Bank using the same application form.

*Remember that you cannot open a joint First Home Saver Account with someone else.*

You can transfer your savings to another First Home Saver Account provider.

- if you wish to do so, you will need to complete their application process and they will contact us to transfer your savings over.

### If you change your mind.

We provide a cooling-off period that lets you close your First Home Saver Account within 14 days, with a refund of any deposits made.

- you will need to tell us in writing, by email or mail, within 14 days of opening the account
- we will refund your deposit less taxes to a nominated account.

## 9. Questions and further information

Members Equity Bank Pty Limited is the provider of the Members Equity Bank First Home Saver Account. Our address is:

Level 16, 360 Collins Street  
Melbourne VIC 3000

You can also:

- visit our website [www.membersequitybank.com.au/fhsa](http://www.membersequitybank.com.au/fhsa), or
- call us on 13 15 63 from Monday to Friday 8am to 8pm and Saturday 9am to 5pm (Melbourne time).

### First Home Saver Account enquiries

For information about how First Home Saver Accounts work, eligibility, fees and taxes, and links to savings calculators and other useful online tools visit [www.ato.gov.au](http://www.ato.gov.au)

### Customer Relations

At Members Equity Bank, we are committed to building a reputation for excellence in customer service that includes delivering on our promises.

If for some reason our service does not meet your expectations, we would like to hear from you. Please call us on 13 15 63 or alternatively write to us at:

Service Quality Manager  
Members Equity Bank  
GPO Box 1345  
Melbourne, Victoria 3001

Members Equity Bank abides by the Financial Ombudsman Service (FOS) 'Dispute Resolution Scheme'. If our Service Quality Department does not resolve your complaint to your satisfaction, you may ask the FOS to investigate your complaint. The FOS will not investigate an issue unless you have given us the opportunity to resolve your complaint.

To take your case to the FOS:

**Call:** 1300 780 808

**Visit:** [www.fos.org.au](http://www.fos.org.au)

For more information please call **13 15 63**  
or visit **[www.membersequitybank.com.au](http://www.membersequitybank.com.au)**